



CUSTOMER: A.N. Other

ORDER REFERENCE: GENERAL


Star Elm Frames Ltd. undertakes to warrant their white and laminated PVC-u window and door frames for a period of ten years. Ironmongery and metal fixings are warranted by the appropriate manufacturer's warranty. All glass products are protected by the appropriate manufacturer's warranty.

This warranty is in respect of colour stability, shape retention and impact strength retention.

During the period of the warranty Star Elm Frames Ltd. will replace materials free of charge for the justified defects detailed above, with the exception of alterations to surface appearance which do not affect the function serviceability of the completed product. The warranty is conditional on a Star Elm Frames inspection of the apparent defect for material, and installed frames must be inspected insitu.

This warranty is effective for a period of ten years from the date of delivery of the frames and shall not exceed the provisional contained therein.

This warranty is issued by Star Elm Frames Ltd. as an addition to the rights of the customer under the statute and in no way affects the statutory rights of the customer.

Signed: 

For and on behalf of Star Elm Ltd.

Date: 